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Status of complaints

Sl. No	Complaint No	Name of the complainant	Forwarded to	Subject	Forwarded on	Status
1.	44764	Riaz Ahmad Bhatt	PMGSY Jammu	Road Connectivity	09.12.2013	Pending
2.	44477	Surum Singh	PMGSY Jammu	Road Connectivity	26.11.2013 /10.12.2013	Pending
3.	44286	R. S Pathania	R&B jammu	Road Connectivity	13.11.2013	Pending
4.	44255	Farooq Ahmad Dar	R&B Kashmir	Looting and Pondring Government Treasury	19.11.2013	Pending
5.	44862		R&B Kashmir			Pending
6.	45124		R&B Kashmir		27.11.2013	Pending
7.	44658	Arun Kumar	Civil/HRM	Reservation		Pending

Complaint:-41069 (A)

The inhabitants are desiring for construction of road from Kharpora Gujjar Basti to village Banimullah having a length of 4.50 Kms, out of which Earth work of Km Ist RD 0-500 Mtrs has been completed against an amount of Rs.5.00 lacs released under Additionality during the year 2011-12.

However, further work could not be executed due to non-availability of funds. The project report for construction of the road is being submitted and the work shall be taken up after release of adequate funds.

Complaint:- 39380

The Construction of Adipora By-pass road is an approved scheme under NABRD (RIDF-XIII) at an estimated cost of Rs265.54 lacs against which cumulative release ending 03/2013 is Rs 100.00 lacs, with the physical achievement given hereunder:-

1. WBM G-1=2.00 Kms
2. G-II=2.00 Kms
3. Earth work =18600 Cum.
4. R/walls = 360 RM.

1175 Nos trees of various qualities belonging to Social Forest Department and Coming in the alignment of the road for which concerned department has demanded Rs. 12.52 lacs as compensation and sanction of cutting of trees was also accorded and demanded



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...me 2013 -14 has been submitted to
Administrative Department vide this office letter No CE/R&B/K/plg
/2072-73 dated 23-04-2013 in the consolidated statement, when funds
for the purpose are made available by the Gove. The same would be
paid to the Social Forest Department where after work on the Scheme
shall be got resumed.



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Complaint No 41760

No such road with nomenclature of “Malhan School to Mandi phagla road for a length of 3.00 Kms. has reportedly been sanctioned under PMGSY programme in Poonch division as stated by the complainant. However road from Seri Khawaja to Malhan has been sanctioned under phase VI at a cost of Rs 124.19 lacs for a length of 2.00 Kms under Package No JK11-42. The position of work on the said road stands already explained while furnishing reply to complaint No 41590 forwarded by the same complainant to this department.

Complaint No 42199

Apropos to above, I am directed to report that the Draba-Bafliaz road (11 Kms from Surankote to Bafliaz) as mentioned in the Compliant No 42199 is Not part of Mughal Road the 84 Km Long Mughal road from Shopian to Bafliaz terminates right at Bafliaz in Surankote Tehsil of Poonch District.

Complaint No- 42564

There exists a drain on left side of road from Narwal Chowk to Panama Chowk. This drain terminates at the end of boundary wall of central pumping station of

vacant plot. Area of left side of road being low towards a pond, which exists at a distance of approximate 60 Mts. Initially the rain water used to flow in this pond but as now buildings have been constructed on the left side of the road, the natural flow of water has been obstructed. Moreover a pacca boundary wall has been raised around the pond

The length of proposed drain is 475 Mtr and cost Rs.73.59 Lacs.It is Not sanctioned in any plan. The work can be taken up only after sanction of the scheme.

Complaint No- 41590

The stage-1 of the captioned road sanctioned in phase-VI for an amount of Rs.124.19 lacs under pkg. No jk11-42 having length of 2.00 Kms, with a scope of work as under.

- i. E/work =22760 cum
- ii. Protection work =490 RM
- iii. H.P culvert=08 Nos.
- iv. Plate Girder brige of 13m span=01 No.
- v. Pucca Drain=800 RM

The execution of work allotted in favour of M/s Maqsood ahmad contractor R/o Kholian Surankote by the Superintending Engineer PMGSY Circle Jammu vide his No. SE/PMGSY/J/639-42 dated 12/08/2008 for an amount of Rs 120.50 Lacs.

The road passes through two villages i.e.Seri-Khawaja & Malhan accordingly indent was placed by this Division for acquisition of private land vide No. EE/PMGSY/P/1643-56 dated 16/10/2008

Khawaja disbursed to land owners during private land involving for construction of 2nd Km of above captioned road is still undisbursed, accordingly the work executed as under.

- i. E/work 17968 Cum,
- ii. Protection work= 468 Rm,
- iii. Pipe culverts=02 Nos,
- iv. Motor-able Girder bridge=01 No.

Within the road length falling in village Seri- Khawaja for which land compensation stands paid.

The contractor also executed E/work in Km 2nd for a length of 200 mtrs after that the land owners stopped the work with the plea that they have not received the land compensation till date especially one Sh.Javed Iqbal S/o Sh. Wazir Mohd R/o village Malhan pleaded the case of all the land owners and stopped the work with the same plea as stated above. The work could not be resumed without payment of land compensation and settlement of disputes .

The physical achievement till date is 81.75%. It seems to be higher due to construction of 01 Motorable bridge at take off point which comes to be 31.4% of overall progress of road under discussion.

So the overall percentage arises from 50.81% to 81.75% .On completion of Km 2nd the physical achievement will increase up to 100% .The report submitted by the Chief Engineer PMGSY Jammu in the reply of Complaint No 40773 is based upon facts and tally with the ground situation without hiding any factual position .

namely Majalta to Setrahri was sanctioned under
14-134 for a length of 3.70 Kms at a cost of Rs.
101.56 Lacs. The execution of works on the road was taken up in December 2010
and the works as covered under the project estimates e.g. Earth work and
Drainage Crossing were completed in September 2012. The road constructed as
such is fair weather status. At present extensive damages have occurred on this
road due to heavy rainy season of the current year, which have been restored by
providing motorable path and the further restoration of works shall be done after
the funds are received. Stage II of the said road also stands sanctioned and the
contract for the works has been fixed and the execution of the same shall be
taken up shortly.

Complaint No- 44015

With reference to aforementioned subject and number, it is submitted that
application for Administrative approval for (i). Construction of 45M span foot
steel girder bridge near nallah saloh at phayala (Rah wala Gharat) in Ramnagar
constituency, Estimated Cost 57.90 lacs and (ii) Construction of 25.50 M span foot
steel girder bridge over nallah sangar at Beri (Sunetar), estimated cost 27.60 lacs
have been submitted to the Administrative Department vide this office Letter
No.CEJ/DB/S/2841-45 Dated 19-11-2010 for sanction and allocation of funds . the
schemes are not approved in any plan.

Hence report is submitted for favour of further necessary action at your end
please.

Complaint No- 44015

Estimates for Construction of 45M span foot steel girder bridge near nallah saloh
at phayala (Rah wala Gharat) and Construction of 25.50 M span foot steel girder
bridge over nallah sangar at Beri (Sunetar), have been formulated at an

and 27.60 lacs respectively. Due to resource
be taken, however soon after the availability of
assured funding the work shall be taken in hand

Complaint No 44010

It is to state that the correct nomenclature of the road is block Boundary Ghordi to Kotwalt part II and not Sullian to Kotwalt . The scheme has been approved under Core Network of Udhampur District to connect habitation kotwalt having a population of 1815 souls as per census of 2001. The survey of the road was conducted with association/demand of the people of the area as per PMGSY Guidelines. The scheme stands sanctioned at a cost of Rs.735.89 lacs for a length of 12.00 Kms bearing Package No. JK14-174 Phase VIII. The tenders for the scheme were invited and the bids were also received but the contract not be fixed due to court case filed by one M/S Nayak infrastructure. The change in alignment of the road is not possible at this belated stage as the scheme has been sanctioned by Government of India adopting the alignment already fixed by the Department . It is worthwhile to mention that due care shall be taken to save the public property e.g. land / structure falling along the road wherever possible. The compensation of land and structures falling in the alignment shall be paid to be affected people as per PMGSY Guidelines.

It is submitted that the survey work of the road was done in 2009 in association with the local people of the area as per PMGSY guidelines. The alignment passes through higher contour and the scheme for a length of 16.23 Kms at a cost of Rs. 1065.90 lacs Package No.Jk14-165, Block Ghordi was sanctioned under phase VIII. The contract was accordingly fixed at a cost of Rs.916.00 lacs but due to involvement of forest, the work on the road could not be started in time. Immediately on receipt of forest clearance the work on the road, which takes off from Km 5th of PWD road from Chowki to Kotwalt moving through higher contours has been taken up for execution. There is every possibility of rolling down of the excavated material as per site conditions and the agency, who is executing the work on the road has been advised to ensure safeguard of the public/private property. The contractor has engaged mechanical transport for disposal of the mulba which is being lifted during the course of execution through machines. No change of alignment of the road is possible at this belated stage as it will change all the salient features and cost of the of the scheme which will involve revised sanction from NRRDA Government of India, besides the work already executed on the road will also go waste. As regard death of one local girl while cutting grass the matter is under Sub judice in the Hon'ble High Court.

It is further to state that road from chowki to katwalt was never allowed to block with the mulba coming down from the road of PMGSY as the road is being cleared simultaneously after the rolling down and accumulation of mulba on the above said road. The construction work of PMGSY road from Majua to Rasan is going on smoothly. The traffic is plying smoothly on PWD road Chowki to katwalt also and it would not be feasible to Change the alignment under the present circumstances.

Complaint No 40012

In this connection, it is submitted that the road namely Sarore to Arnia in Bishnah Block has since been completed excepting a stretch of road from RD 4/475 to RD




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f the area did not allow the agency of this
inspite of efforts by the revenue Department .

However this stretch of road will be completed as and when the land falling in said stretch will be acquired and handed by the revenue department. The road is under the maintenance with the contractor for five years as per the clauses of the agreement /bidding document. Due to prolonged rainy season for the current year coupled with heavy traffic on the road, the road surface has suffered damages in various stretchers and the contractor has started the restoration work of deteriorated stretches of the road as required under the terms of the agreement.



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Complaint No 43774

In this connection, it is submitted that the road under reference from panchyat Ghar planu (Changaal) upto Banjili is

ication from Plan Section

It is submitted that the road does not fall under any plan. Presently, the road is under the control of BRO. However, as per the direction received from the Hon'ble Chief Minister's Secretariat vide No. HCM/PS/2012/91 dated 14/05/2012, the detailed project report for improvement/ widening of Surankot-Buffliaz road to Double lane specifications for a length of 14.00 Kms, estimated cost Rs .2510.00 lacs, stands submitted to the Administrative Department vide this office No. CEJ/DB/S/1705-08 dated 10/09/2012 which includes a provision of Rs.200.00 lacs for shifting of public utilities, land and structure compensation. It is pertinent to mention here that the BRO authorities have almost completed the resurfacing of the existing track.

Further the DPR is under examination. Soon after the availability of assured funding the road shall be taken for execution to Double lane standard.

Hence report is submitted for favour of further necessary action at your end please.

Complaint No. 44255

The reply stands as:

1. That a standard codal formality patterns has been followed in all the works undertaken by this Department.
2. That , with reference to the work of construction of 2×60 feet Baily Bridge over Nallah Erin connecting Gamroo with Gundi-Kaiser (Gunndbal Bridge), the information regarding the components of works undertaken, mode, tenders and the status of the project is detailed in Annexure-A. That no works have been got executed without fulfillment of codal formalities.
3. That, with reference to construction of brar Malikhpora Nakhin road , the details of the components of road project regarding mode, amount, tenders and status of project is detailed in Annexure-B . that no works have been got executed without fulfillment of codal formalities.

pair works carried out for the R&B office whose
exure-C. that no works were carried out without

following of codal procedure.

5. R&B Store, no works have been carried out for the R&B store at Bandipora

Please refer to the above mentioned complaints from Tahir Iqbal Khan and Bashir Mahmood Khan, (two brothers) Sons of Abdul Hamid Khan, residents of Mohalla Kanderwan village Mohra which are related to the construction of Protection wall / Breast wall on Mohra to Upper Mohra road, sanctioned under Phase VII of PMGSY. In this connection it is to state that the road in question is 4.00 Km's in length out of which only 0.50 KM's (500 Meters) has been constructed While as

balance length has been stopped by the Forest same involve forest land. The matter regarding

forest clearance has been taken up with the Forest Department which is, however, awaited. The point wise reply to the grievances is given as under:-

1. That the residential house of complainants is situated at hill side of the road at RD 65 MTRS to RD 75 MTRS and is 25 feet away from the centre of the road on the uphill side.
2. That the protection wall (CB/Wall) has already been provided on the road from RD 65 to 76 Mtrs for a length of 10.90 Mtrs. with a height of 12 feet having a base width of 4 feet and top width of 2 feet with DPC layer of 4 inches (photographs of site enclosed) This way protection to the residential house of the complainants has been provided.

Page 2

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3. That the lawn of the residential house of the complainants has some minor cracks which have developed in the year 2005 due to the devastating earth quake which hit the whole area. However the minor cracks are in no way of serious nature as inspected / reported by Executive Engineer concerned.
4. That due to the change of the grade the path going towards the house of the complainants has been shifted to a higher elevation as such requires 2 to 3 footsteps which the contractor has been asked to construct so as to give access to approach footpath to the lawn of the complainants.
5. That the contractor has moved his men and machinery out of site due to the fact that the construction work was stopped by the Forest Department for want of clearance for which paper work stands processed long back. As soon as required sanction is received from the Forest Department the contractor shall resume the left out work.
6. That the complainants are reportedly habitual of making such complaints and filed many complaints earlier also besides an application under RTI Act was also received which too has been replied providing complete information to the applicant regarding all components of work, against a proper receipt. The information is submitted for further necessary action.

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photographes

Copy forwarded

to the:-

1. Superintending Engineer PMGSY Circle Baramulla for information.
2. Executive Engineer PMGSY Division Uri for information.

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nt of Jammu and Kashmir
Public Works (R&B) Department

The Chief Engineer,
PMGSY, Jammu

No. HCM/Grievance/01/2012

Dated 06/12/2013

Subject: Redressal of Complaints received from HCM Grievance Cell.

Sir,

I am directed to forward herewith a copy of complaints filed by various quarters/persons in CM's Grievance Cell which are self explanatory in nature. In this connection, you are requested to kindly furnish the reply of the same to the Nodal officer to CM's Grievance Cell of PW(R&B) Department **Today by or before 4:00 PM Positively through Return fax/Email. Matter may be treated as most urgent. The details of the Complaints are as under:-**

S.No	Complaint No .	Name of Complainant	Subject Matter
<u>01</u>	<u>44477</u>	Surum Singh	Road connectivity
<u>02</u>	<u>44764</u>	Riaz Ahmad Batt	Road connectivity

Yours Faithfully,

(Nadeem Iqbal)

Under Secretary to Government
Public Works (R&B) Department
Nodal Officer CM Grievance Cell

Email (rnbcmg@gmail.com)

Phone No. 0191-2520942-fax
0191-2566075-fax

nt of Jammu and Kashmir
Civil Secretarial: Public Works (R&B) Department

Most urgent

The Managing Director,
JKPCC, J&K,

No. HCM/Grievance/01/2012

Dated 06/12/2013

Subject: Redressal of Complaints received from HCM Grievance Cell.

Sir,

I am directed to forward herewith a copy of complaints filed by Shri Mushtaq Ahmad Mir in CM's Grievance Cell which are self explanatory in nature. In this connection, you are requested to kindly furnish the reply of the same to the Nodal officer to CM's Grievance Cell of PW(R&B) Department **Today by or before 4:00 PM Positively through Return fax/Email. Matter may be treated as most urgent. The details of the Complaints are as under:-**

<u>S.No</u>	<u>Complaint No .</u>	<u>Name of Complainant</u>	<u>Subject Matter</u>
<u>01</u>	<u>44649</u>	Mushtaq Ahmad Mir	<u>Payment Matter</u>

Enclose Copy

Yours Faithfully,

(Nadeem Iqbal)

Under Secretary to Government
Public Works (R&B) Department
Nodal Officer CM Grievance Cell

Email (rnbcmg@gmail.com)

Phone No. 0191-2520942-fax

0191-2562531-fax

**Government of Jammu and Kashmir
Civil Secretarial: Public Works (R&B) Department**

Most urgent

**The Chief Engineer,
PMGSY, Kashmir**

No. HCM/Grievance/01/2012

Dated 06/12/2013

Subject: Redressal of Complaints received from HCM Grievance Cell.

Sir,

I am directed to forward herewith a copy of complaints filed by Shri Muneer Ahmad Malik in CM's Grievance Cell which are self explanatory in nature. In this connection, you are requested to kindly furnish the reply of the same to the Nodal officer to CM's Grievance Cell of PW(R&B) Department **Today by or before 4:00 PM Positively through Return fax/Email. Matter may be treated as most urgent. The details of the Complaints are as under:-**

<u>S.No</u>	<u>Complaint No .</u>	<u>Name of Complainant</u>	<u>Subject Matter</u>
<u>01</u>	<u>44752</u>	Muneer Ahmad Malik	<u>Land Compensation</u>

Enclose Copy

Yours Faithfully,

(Nadeem Iqbal)

Under Secretary to Government
Public Works (R&B) Department
Nodal Officer CM Grievance Cell

Email (rnbcmg@gmail.com)

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As put forth by Chief Engineer R&B Kashmir the complaint is false and baseless and the work has been executed after fulfillment of all codal formalities and requirements involved in tendering process/allotting of works.

The project of Emporium has been completed and handed over by JKPCC to the project Authority.

In response to your Endtt No. FC/9189 Dated 09-12 2013 for report in the matter, it is further submitted as under:

The record containing three bills reveals that in the name of Mushtaq Ahmad Mir, the bills are reflected hereunder-

S.No	Name of piece-worker	Name of work	Date of Completion	Amount of Bill
1	Mushtaq Ahmad Mir	Constr of Emporium works Srinagar	03-05-2004	Rs. 10,844,00
2	Mushtaq Ahmad Mir	Constr of Emporium works Srinagar	25-03-2003	Rs.1,06,743,00
3	Mushtaq Ahmad Mir	Service Block emporium Works	31-03-2003	34435,00
	Total			Rs. 152022.00

These bills have been checked in full by the then Manager.

However, these bill are right now under process with this Organization for final checking and other pre-requisite formalities. As and when these pre-requisite formalities are sorted out from the concerned corners the same shall be put forth for final touching.

It is worthwhile to mention here that the matter stands already taken up with P/A i.e. J&K Handicrafts (S&E) Corporation Ltd for release of balance outstanding to the tune of Rs.121.67 Lacs in fovour of JKPCC. The p/a Concerned have been number of times requested to release this balance amount so that this organization shall be able to liquidate the balances of piece-workers/ suppliers who have worked on the project besides pestering hard for release of their due payments. We do expect that p/a concerned shall release balance payment very soon enabling this Organization to liquidate the outstanding of p/w including the complainant.

It stated that the road in question is 4.00 Km's in length out of which only 0.50 KM's (500 Meters) has been constructed while as the development activity in the balance length has been stopped by the Forest Department on the plea that the same involve forest land. The matter regarding forest clearance has been taken up with the Forest Department which is, however, awaited. The point wise reply to the grievances is given as under-

1. The Contract for the package is fixed with M/S G.K. Constructions Co, Down Town Sopore. However Seerat Ahmad & Tariq Ahmad are the representatives of the executing agency at the site.
2. There is although provision of proper drainage in the sanctioned project, but until the formation width of the road is fully achieved, the drain cannot be constructed.
3. Since the road length is to be constructed for 4.00 Kms as per sanctioned Project but beyond 500 Mtrs further work could not be executed because of forest clearance case as stated above. As soon as forest clearance is issued by the Competent authority, the formation width will be achieved followed by drainage work.
4. The irrigation Khul of 1 feet water way (Kachha) got damaged while construction of road which shall be reconstructed before the onset of the irrigation season.
5. There is no loss of any structure / property. However if any minor loss of any kind is observed, that shall be rectified and compensated. As the drain has got damaged there is no water flowing to the area. As such there is no question of any drainage problem. The whole drain is presently going to the nearest Nallah.
6. The work on this road was started during the year 2011-12 , but progress remained slow due to the fact that the owners of the structures which were coming under the alignment of the road, were reluctant in parting way with their land and structures. Further work on the road beyond RD500

to involvement of forest land for which forest

7. The concerned contractor has been directed to start drainage work from the RD 500 immediately wherever necessary, after the formation width and protection work are completed. Since no house has been damaged during the execution of work as such the question of compensation of damages does not arise.
8. The road has been constructed for a length of 500 Mtrs only which falls in the residential area, therefore there is no damage to the crops .
9. The road has been notified by the Revenue Department and PNC has also been conducted by the District Collector Baramulla for the land involved on its alignment. However compensation could not be disbursed among the rightful owners due to non availability of funds with the Department.

Complaint No 44614

It is submitted that as conveyed by the Superintending Engineer PWD (R&B) Circle Doda Vide his no. DSED/R&B/9553 dated 13-12-2013 and Executive Engineer PWD (R&B) Spl.sub Division Doda No. 9241-42 dated 13-12-2013 "an amount of RS. 5500/- was paid to Shri Manzoor-ul-Haq, the then Junior Engineer, during the period of 1982 working in BKNHIB Division Khellani. The said amount remained unadjusted for a long period which was debited to miscellaneous Advance of the said official. As per record lying in the office, the amount is still unadjusted, neither any accounts are lying pending in this division. whereas the said official has been directed several times from this office for clearance of outstanding amount, but the official has not submitted the adjustment account and nor attended this office for clearance of the same' Hence report is submitted for favor of further necessary action at end please.

While furnishing reply to complaint no. 41856 vide this office letter No. CEJ/PMGSY/23253 DATED 18-11-2013 it has already been explained that no road connectivity has been sanctioned to Village Dhamma Talab Via Bhagyal, Drabala via Nambla, Dodoa Via Janakhan and Nud under PMGSY Phase III to IX and has also not been included in Phase X. However it is worthwhile to mention that a road namely Dhanna Talab to Nud has been proposed under left out habitations for a length of 9.00 Kms in Block Majalta District Udhampur to Cover Mohras/habitations falling enroute. The work on the project will only be started after the approval of the said proposal by NRRDA Government of India is accorded and communicated.

Complaint No. 44587

The complaint is regarding change of survey of road from Upper Samroli, conducted as per PMGSY comprehensive new connectivity Core network for fixation of alignment and preparation of DPR for Construction of road from Upper Sarmoli to Talad (Ladda) Block Chenani. The survey work has been done in association with Panches and Surpanches of village Ladda as per PMGSY Guidelines to reach targeted habitation which passes through the proprietary land and the people of area did not object the said survey/alignment during the course its fixation by the Department. The panchayat of the area have also passed a resolution stating therein that the survey conducted by the PMGSY is reasonable and is also acceptable to them. Now one Sh. Shalbinder Singh a local habitant has raised a voice whose land falls in Km 6th of the proposed road and is inciting the people of the area to object the survey conducted by this Department. There is no other alternative excepting to adopt alignment already fixed strictly in consultation with the local inhabitants. A copy of resolution passed by the Panchayat of the area is enclosed for ready reference.

Complaint No. 44339

As reported by Dr. RS Sharma ,it is to be mentioned that the enquiry regarding complaint pertaining to one publication "Nimma Mohra" did not lie in the D.C office, Jammu but in the Information Department, Jammu. The matter was taken up with the Information Department for which no reply was received till

The enquiry may now be entrusted to any of the
.C Office Jammu.

Complaint No. 44764

In this connection, it is submitted that the scheme namely Jodhpur to Parsola having a length of 20.00 Kms was sanctioned under Phase VI at a cost of Rs. 1127.09 lacs and the contract for the said scheme was fixed at a cost of Rs. 1117.01 lacs. The agency started the work on the scheme in the right earnest but it could not achieve the desired progress due to Land Acquisition, Structure Compensation etc. The contractor has executed earthwork upto Km 18th and Drainage Crossing upto Km 13th. In some stretches of road the contractor could not achieve the required width as per specifications due to land and structure compensation. Now after overcoming this impediment the contractor has widened the road in these stretches and dressed the road surface which had been damaged due to recent rains to make the road traffic worthy. There are 2 Major Bridges falling in the alignment one on Jodhpur Nallah and another one falls on the road en-route to targeted habitation. The bridge on Jodhpur Nallah has been reportedly completed and the site for the another bridge has been selected and the design and drawings are under the process of approval by the Design Directorate. The efforts are on to complete the scheme at the earliest to provide connectivity to the targets habitations.

It is further submitted that project of Stage II works e.g. Premixing etc. shall be prepared only after the Stage Ist works on the road are completed in all respects e.g. Earthwork for remaining 2.00 Kms portion and Drainage Crossing including the bridge for which Design is under the process of approval.

In this connection it is submitted that the road namely Kansal to Kultan (Kansala to Kultahar) for a length of 2.55 Kms for providing connectivity to 250+ Population has been included under Phase X of PMGSY bearing Package No. Jk14-406. The works on the project will be taken up in hand as soon as the sanction to the project is received from Government of India.

Complaint:- 44477

The point-wise reply as per resolution of panchayat Halqa passed in the meeting held on 20th October 2013, is given as under which is based on the report furnished by the Executive Engineer PMGSY Division thatthri vide his letter No. 1500-01 dated . 17-12-2013.

1. As per site plan of the road no temple of Chandi Mata Asthan as well as Grave Yard are falling in the alignment of the road.
2. The objection raised vide para 2 of the resolution is hypothetical as the survey of the road cannot be conducted at night being far-flung and hilly area. The land falling in the alignment was duly demarcated properly and according the SDM Gandoh, being collector of the area, has issued award his No. 1385-91 dated 7-11-12 and most of the land owners have received payment of their proprietary land.
3. The say of the peoply as per para No. 3 of Resolution that the fruit bearing trees have been neglected and not accounted-for the purpose of compensation, it is worthwhile to inform that an amount of Rs. 1,78,757/ - has been paid to the concerned owners of the fruit trees which were falling in the alignment.

people that the compensation of land on account of involvement of state land it is submitted that the total area of State land amounts to 58 Kanals 11 Marlas falling in the alignment of the road in village Trithloo and an amount of Rs. 13,69,926/ - has been paid to the tenants and Rs., 23,87,698/- paid to Machokama –Mal and Rs. 69,000/- shown to have been paid as Sher-e-Aam.

5. The point pertains to Sub-Division Magistrate Gandoh for reply.

It is worthwhile to mention that on one hand the concerned tenants are receiving payment of compensation for State land and other proprietary land falling in the alignment and on the other hand they are asking for the change of alignment which is quite contrary to the rules and regulations.

Complaint:- 46114

After imposition of ban on appointments in 1994, the JKPC has on need basis from time to time engaged 1069 Casual Labours upto Oct-2004, which are being paid wages on the rates notified by Finance Department J&K from time to time and presently they are being paid @Rs. 150/- day from the on-going projects being executed by this organization,

As the Govt. has not devised any policy for regularization of Casual Labours engaged after imposition of ban the management of JKPC in the year 2008, moved a proposal for de-freezing the vacant Class-ivth posts for regularization , the senior most Casual Labours in the back drop of the fact that earlier all the vacant posts including Class-ivth posts were freezed by the Budget sub-Committee after de-freezing the said 132 Class-ivth post the matter for regularization of senior most

before the Board of Directors in its 85th meeting who desired to get the issue examined through Establishment Sub-Committee. Accordingly the list of Casual Labours engaged from time to time was framed and in the first instance the Casual Labours engaged upto Dec-1998 was finalized Copy whereof stand forwarded to Establishment Sub-Committee at present the JKPCC has only 144 Class IVth posts vacant.

Complaint:- 45612

The Construction of Shopping Complex Ram Bagh is under execution with procurement Unit JKPCC Ltd Srinagar who vide his No. DGM/P/2728 Dated 24-01-2014 has reported that

From very Beginning Payments have been made by JKPCC Ltd to TCI Constructions who has been awarded the construction of the Ram Bagh Shopping Complex on tendered basis , as and when claims were submitted on a/c of work done as per availability of funds. His recent work done claim has been cleared after necessary formalities for gross amount of Rs.87,22,740/- only against available funds vide c.V.No. 23 of 01/2014 under Cheque No B98920 Dated 06-01-2014.



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it is submitted that as conveyed by the Superintending Engineer, PWD (R&B) Circle, Doda Vide his no. DSED/R&B/11670-72 dated 8-2-2014 “an amount of Rs.5500/- was paid to Sh. Manzoor-ul-Haq, the then Junior Engineer in BK NHIB Division Khellani during the year 1982.in this connection, the said Junior Engineer was asked time and again to remit the amount or submit adjustment account but till date he has not attended the division for clearance of miscellaneous advance

Complaint:- 44990

AS REPORTED BY THE SUPERINTENDING Engineer (R&B) Circle Srinagar-Budgam that the detailed estimate has been framed by the concerned Executive Engineer for an amount of Rs. 2.68 lacs by way of providing and laying of RCC slab over already constructed of U-Shaped Cement concrete drain at Haftchainar Baranpathner opposite Iqbal Park. The said works shall be taken up in hand for execution as and when funds are made available.

Complaint:- 46657

. In this connection it is to state that the said road under the nomenclature” Kachan Gundi Rahman (Harran) Road has been constructed by Rural Engineering Department during December, 2012 under PMGSY Programme (Phase I). As per standing Government

and over to PMGSY (Ganderbal) on 22-07-2019. There is, however, nothing on record to suggest any action regarding routine maintenance period of the road. The road has been handed over to this Department with damager/ sunken portions on different stretches, sunken shoulders and damager top surface which needed extensive maintenance and upgradation over and above. Accordingly this work has been put to tenders by this office recently and the work shall be taken up soon after tenders are received and contract fixed.

Complaint:- 45124

The pay of the official coming under NPS Scheme was kept with held due to the fact that the funds for 10% matching share under M.H.2071-NPS was not available and the same has been received from higher authority and accordingly the pay has been released in favour of the official (Complainant) coming under NPS.

Regarding complaints bearing No. 46356, the same has not been received in this office and , therefore , a copy of the same may please be made available to this office as also requested earlier.

Complaint:- 46282

Compliant No 46282 of anil Sharma pertains to Sarore to Arnia road In Bishnah Block. The brief details of road under reference are as under:-

- (A) Name of road - Upgradation of road Sarore to Arnia
- (B) Package No - JK05-WB-01
- (C) Length - 12.65 Kms.

Upgradation).

.01 Lacs.

(F) Allotted Cost -465.13 Lacs.

(G) D.O.S as per Agreement - 17-03-2009

(H) D.O.C as per Agreement - 16-09-2010

(I) D.O.S as per Actual -02-03-2009.

(J) D.O.C as per Actual - December, 2010

(K) Upto Date expenditure - 381.23 Lacs.

The work was allotted in favour of M/S tawi road Builders vide this office, letter of Acceptance No CE/PMGSY/J/5833-41 dated 17-01-2009 for an allotted Cost of 4,41,73,502.00 Construction part , 23,40,250.00 Maintenance part and Total 4,65,13,752.00 the firm completed the work in December 2010 except for a stretch of road from RD 4/475 to RD 4/725 where the habitants did not allow to widen the road . inspite of efforts waded of Revenue Authorities the land could not be arranged therefore on request of Contractor, this office waded off the contract there by leaving above stretch of roads incomplete.

The road is under Maintenance period of 05 years as per terms and conditions of the contract. Due to prolonged rainy season of this year coupled with heavy traffic plying on road , the road surface has suffered damages at various stretches. The Contractor was asked to restore the road and he started the restoration activity and stopped the work on the pretext that due to low temperature premix work cannot be got executed and shall be executed as soon as the weather improves. The contractor has been reminded and directed to restore the damaged road surface immediately

Complaint No 47377 .

Please refer to your above mentioned communication enclosing therewith complaints received from Hon'ble Chief Minister's grievance Cell. so far as complaints No 46657 is concerned, the same pertains to 1; construction of road from Ainoo to Brai in Tehsil Pahalgam District Anantnag the road in question is 4.00KM's in length and is sanctioned under PMGSY programme for stage I&II.

already completed where as the work in stage II is payment account of compensation of land , trees structures etc, it is submitted at necessary papers / formalities stands already completed in this behalf but payment could not be made to the concerned owners due to non availability of funds. However funds have now been released by the government and the disbursement thereof shall be made after issuance of instruction from the administrative department in this behalf.

Complaint No 46248

This is regarding complaint bearing No 46248 dated 23-1-2014 lodged by one Mr. Uttam Singh R/O Neera The and District Ramban regarding damage to the House of Sh. Reghu Nath Singh. Om Parkash Singh and Uttam Singh situated in Village Neera about 200 Mtr below the alignment of Mehar Neera Ganote road RD 9/200 of the alignment of the said road.

In this connection it is submitted that the house of sh. Raghunath Singh Om Parkash and Uttam Singh situated about 200 Mtr below from road alignment at RD 9/25 to 09/200, the site plan. Indicating the position of houses is enclosed. There was apprehension of damage of these houses. During the execution of the above road because these are situated on downhill side of the alignment and also the team of Engineers was deputed to furnish proposals for providing safety measures of the houses of the villages and accordingly during the course of execution of the works the safety of houses was taken care of and no damages were allowed to occur to these houses therefore there is no question of payment of compensation to the owners. However the Departmental staff has been advised to provide protection to these houses wherever necessary. The contents of the claim are quite baseless and not entertainable therefore the complaint may be dismissed.

Complaint No 46753

It is admitted that the structure raised by the complainant in KM 3rd RD 800-825 and KM 4th RD 25.50 were damaged during the construction of road namely suneter Khas to Dhanwalt sanctioned by Govt. of India under Phase-vii Package No Jk14-158 length 11.70 Km at a cost of Rs. 501.22 Lacs the compensation papers of these structures have since been got prepared and are duly approved by the competent authority and forwarded to the collector land Acquisition Dudu

of the amount of Rs. 149.47 lacs released to the compensation Payment the payment is to be regulated by the SDM concerned after proper title verification of the property . as regards debris / rock obtained from cutting and dumped on the agriculture land the concerned agency has been asked remove the same from the site immediately.

Complaint No 47059

Please refer to your above mentioned communication enclosing therewith complaints received from Hon'ble Chief Minister's Grievance Cell. Out of these, complaint No. 47059 pertains to engagement of retired officials in different engineering departments in this connection it is submitted that in PMGSY Organization a few retired government official have been engaged in different offices of this Organization in all the 03 regions of the State purely on temporary/ need basis as per provision in the government order No 423-pw of 2006 dated 24-10-2006 and according to which retired government officials can be engaged in PMGSY Kashmir on contractual/ need basis in view of shortage of ministerial staff till the sanctioned posts are filled up by the competent authority as per recruitment process. This office has already taken up the matter with the Administrative Department for filling of vacant posts of all the cadres after which such temporary engagement shall get ceased.

Complaint No 47054

This is with regard to the complaint lodged by one smt zeenat Bagum R/o Khablan Behrote tehsil thanamandi District Rajouri regarding Providing of protection wall to her house which falls on the road side of Construction of road namely Green to Lah.

In this connection it is submitted that the House of Smt Zeenat Bagum falls about 2 mtrs away from the road side and this Department has proposed construction of a Breast wall to protect the house but Smt Zeenat Bagum is not allowing to execute foundations for the said walling which will go 0.5 mtr below the road surface. It is further brought to light that the house of Smt Zeenat Bagum is 2.00 mtr away from the proposed site of Breast walls and there is no danger to the house of complaint during the construction of walling. As regards

submitted that the compensation amount has earned collectorate and the matter regarding completion of pre-requisite e.g. issue of notification draft award and subsequent payment of cost of land rests with the revenue Department . The complaint lodged by the complaint is not based on facts as the Department is Subsequent its construction. The complaint is not based on merits and needs to be consigned to records.

Complaint No 46222

Administrative approval for Construction of link road at Dagpora Anchar Stands already submitted to Govt vide this office No. HD/6750-53 Dated 25.06.2008 having a length of 45.00 Km's out of which 2.50 Km's has been completed by way of earth filling. The balance work could not be completed due paucity of funds. Once the funds are released the work will be taken up in hand.

Complaint No. 46319

In this connection it is to state that the above complaint, which was received in this office vide your above quoted letter, was forwarded to the Executive Engineer concerned for investigation of the same at site. The Executive Engineer has reported vide his No. EE/PMGSY/P/2840-41 dated 27-03-2014 (copy enclosed) that the officers of this Department as well as Assistant Commissioner Revenue visited the site on 08-02-2014 to clarify the position of land coming in the alignment of the road. During the course of visit of the officers the local people misbehaved with them as well as the staff therefore, the issue regarding execution of the works on the road from sari Khawaja to malhan could not be sorted out. The FIR has been lodged against the people, who misbehaved the officers as named in the report furnished by the Executive Engineer (Copy enclosed), by the Assistant Commissioner (R) with the police station for investigation of the matter. Under these circumstances the complaint is not entertainable and is recommended to be dismissed.